

ProFusion Ultra IS Shopping Cart



User Manual

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Admin Page

Logging in to the admin section of the ProFusion Ultra IS application takes you to the admin control panel of the application which is the main administrative page screen, see figure below.



The left side of this page is divided into various sections and each section deals with a specific functionality of the ProFusion Ultra IS application. The Shopping Cart section deals with the E-Commerce functionality of the application.

Shopping Cart

The ProFusion Ultra IS Shopping Cart module provides a flexible and easy to set up and maintain online store of your products and services. The Ultra IS Shopping Cart allows you to showcase your products online in an attractive and organized way by having categories to display your products. You can upload as many as five additional images for a product which not only help enhance your products but also enable your customers in making the right choice.

Store Settings

The first step in setting up a shopping cart involves defining the default settings and payment methods for your online store. To view the store settings:

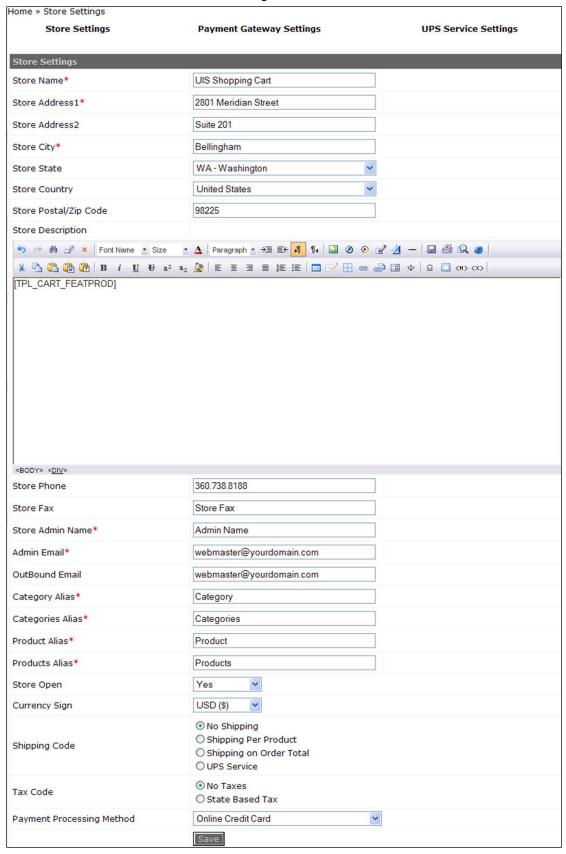
- 1. Click on the Store Settings link under the Shopping Cart section heading.
- 2. This action takes you to the <u>Store Settings</u> page screen which would look something like the one below (figure 1.0).

Note: This page contains all relevant information such as the contact details of the store, the currency of trade, shipping and tax codes, and the payment method for the store. The "Payment Gateway Settings" and the "UPS Service Settings" tabs allows you to configure the online payment gateway service providers for your store. Let us configure the "Store Settings" page screen first which is explained below.

Fields marked *are required fields and as such must be completed.

- 3. **Store Name Type** in the name of your store inside this box.
- 4. **Store Address1 Enter** the street address for your store.
- 5. **Store Address2 Type** in the apartment or suite number which is optional.
- 6. **Store City Enter** the name of the city where the store is located.
- 7. Store State / Province Select the state or province as appropriate from the drop down.
- 8. **Store Country Select** the country as appropriate from the drop down.
- 9. **Store Postal / ZIP Code Type** in the postal or ZIP code of your store's address.
- 10. Store Description The Ultra IS Shopping Cart comes with the option of displaying your products on your website as featured products for promotional purposes. The featured products would display on the store's main page on your website. What you see here inside the page content editor [TPL CART FEATPROD] is the template variable for featured products that allows you to have a featured product display on the frontend of your website. Deleting this template variable from the editor removes the ability to have featured products functionality on your website.

Figure 1.0



- 11. Store Phone Enter your store's phone number in this field which is optional.
- 12. Store Fax Enter your store's fax number in this field which is optional.
- 13. Store Admin Name Enter the name of the admin person for the store.
- 14. **Admin E-mail Type** in the e-mail address of the admin person.
- 15. **Outbound E-mail** Any e-mails sent out from the store using this application would use the e-mail address entered here.
- 16. Category Alias Type in an alternative name for category should you wish to call it something else, for example, Class, Type, Group, etc.
- 17. Categories Alias Type in an alternative name for categories (plural) should you wish to call them something else, for example, Classes, Types, Groups, etc.
- 18. **Product Alias Type** in an alternative name for product should you wish to call it something else, for example, item, goods, produce, merchandise, etc.
- 19. **Products Alias Type** in an alternative name for products (plural) should you wish to call them something else, for example, items, goods, produce, merchandise, etc.
- 20. **Store Open Select** as appropriate from the drop down. Selecting "Yes" would enable the customer to add the product in to the cart. If "No" is selected the customer would not be able to add the product in to the cart.
- 21. Currency Sign Select the currency as appropriate from the drop down.
- 22. **Shipping Code Select** the appropriate shipping code for the products from this drop down. This field determines the shipping and handling costs (if any) that are to be added to the total price.

Note: If you wish to charge your customers for shipping and handling, make sure to select the <u>shipping cost</u> as appropriate at the time of adding the product on the Add Product page screen which is explained later in this document.

No Shipping
 Shipping Per Product
 Shipping on Order Total
 UPS Service

USD (\$)

CAD (\$)

EUR (€) GBP (£)

No Shipping — Select this option if no additional shipping costs are to be added to the total price.

Shipping Per Product – If this mode is selected, then shipping costs would be determined individually for the products.

Shipping on Order Total — If this mode is selected, the shipping costs would be set based on the total of the purchase order. Selecting this radio button option would open up a pop-up window prompting you to add shipping charges based on the price ranges. For example, you can have \$10 as shipping costs for purchases ranging from \$0 - \$100 and \$15 for purchases ranging from \$101 - \$500 and so on.



- a. **Greater Than...** enter the amount in value for the starting range, in this case it would be 0.
- b. ... and Till enter the amount in value for the ending range, in this case it would be 100.
- c. Shipping Price enter the amount in value for the shipping cost to be added to the order total. In this case, it would be 10. Next hit the Save button to save the shipping charges.
 Simply repeat the steps as below and hit the Close button once you are finished.

Fields marked * are required Add Shipping Charges Greater than...* ...and till Shipping Price* \$ Save Close Showing 1 - 4 of 4 « First | Previous Page 1 of 1 V Next | Last » ...and till **Shipping Price** View/Edit Greater than... ∍ \$0 \$100 \$10 → \$101 \$500 \$15 ∍ \$501 \$2000 \$20 \$2001 \$5000 \$25 ∍ Delete V Go

Figure 1.1

To edit any field value, **Click** on the **■** arrow. To delete a field value, **Click** inside the **□** check box of the corresponding field and hit the **□** button and **Click** on the confirmation popup window that appears next.

UPS Service – Select this option should you wish to include UPS shipping charges.

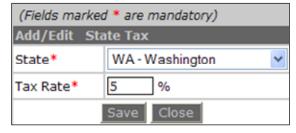
23. **Tax Code** – **Select** the appropriate tax code for the products from this drop down.

No Taxes		
O State Based Tax		

No Taxes – Select this option if no sales taxes are to be added to the total price.

State Based Tax - Select this option if you wish to have sales taxes based on the states to

which the products are to be shipped, or in other words destination-based sales tax. Selecting this radio button would open up a pop-up window prompting you to select the state and enter the tax value as a percentage as shown here. For this tutorial, let us select Washington from the drop down value and enter 5 as the percentage of tax to be added to the total. Next click the



button to finish adding the state-based tax. Simply repeat this to configure the sales tax percentages for the rest of the destination states that you wish to operate in.

Note: For example, if a customer residing in the state of Washington were to make an order for \$300 worth of your products, his total cost would be calculated as under:

(a) Sub Total : \$300.00

(b) Tax : \$15.00 (5% of a) (c) Shipping Cost : \$15.00 (see <u>figure 1.1</u>)

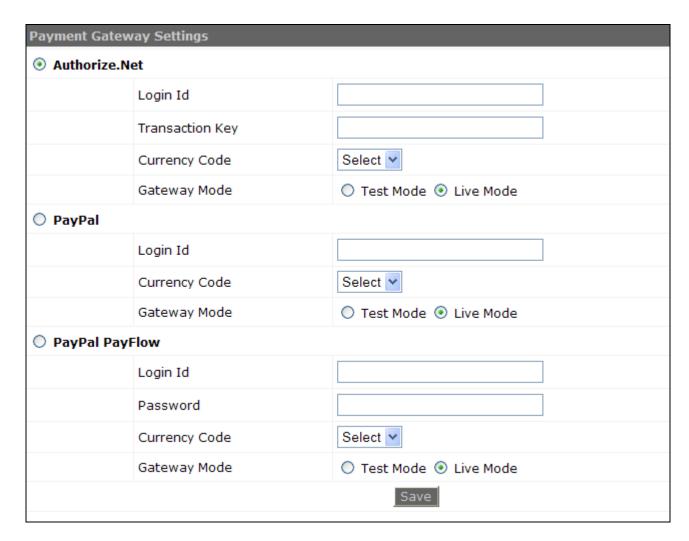
Order Total : \$330.00 (a+b+c)

If you wish to charge your customers sales tax, make sure to select the appropriate radio button option under <u>Tax</u> field at the time of adding the product on the Add Product page screen which is explained later in this document.

24. Click Save button after entering all the relevant details.

Payment Gateway Settings

To configure payment gateway settings for your store, **Click** the **Payment Gateway Settings** link that you see at the top of the Store Settings page screen. This action takes you to a page screen that is similar to the one shown next.



Authorize.Net

To configure your Authorize. Net settings:

- a. First **Select** the **Output** Authorize.Net radio button.
- b. Login ID Type in your API (Application Programming Interface) login ID inside this input box.

Select

USD

EUR

GBP

CAD

c. **Transaction Key** – Next **Enter** your transaction key information here.

Note: Your API and Transaction Key information are unique and specifically associated with your payment gateway account. Should you change this information at a later date, make sure to update this page with the latest information as well.

- d. **Currency Code Select** the currency of trade as appropriate from this drop down.
- e. **Gateway Mode** Make sure to change the status to Live Mode (when the website goes live) by clicking the appropriate Test Mode Live Mode radio button for the transactions to go through.
- f. Click the Save button to save your settings.

PayPal

To configure PayPal on your website:

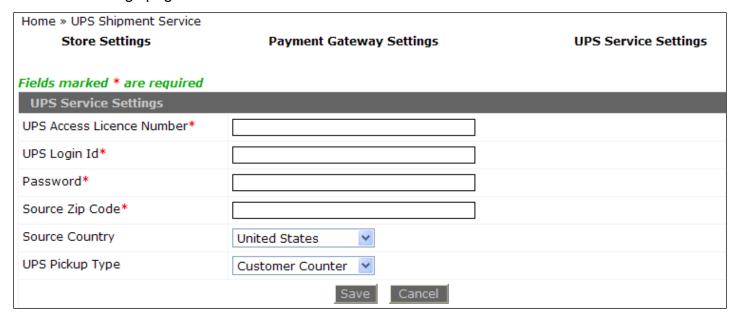
- a. Select the PayPal radio button.
- b. **Login ID Type** in your login ID inside this box, typically the e-mail address that was used to create the PayPal account.
- c. Currency Code Select the currency of trade as appropriate from the drop down.
- d. **Gateway Mode** Change the status to Live Mode when the website goes live.
- e. Click the Save button to save your settings.

PayPal PayFlow

- a. Login ID Type in your login ID inside this box.
- b. Password Enter the password for your PayPal account.
- c. **Currency Code Select** the currency of trade as appropriate from the drop down.
- d. **Gateway Mode** Make sure to change the status from Test Mode to Live Mode.
- e. Click the Save button to save your settings.

UPS Settings

By having your own UPS account you can establish the billing and shipping charges for your products and services based on their weights and the distance of the shipments. To configure UPS, **Click** on the **UPS Settings** link that is placed at the top of the Store Settings page screen. This action takes you to the UPS Settings page screen similar to the one shown here.



- a. **UPS Access License Number Enter** the Access Key information of your UPS account inside this box.
- b. **UPS Login ID Enter** your UPS account Login information.
- c. **Password Enter** the password of your UPS account.
- d. **Source ZIP Code Enter** the originating ZIP code from which point the distance of shipment is to be calculated.
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- e. **Source Country** This is the country from which the shipments are sent.
- f. **UPS Pickup Type** Select as appropriate from the drop down.
- g. Click Save button to save your settings.

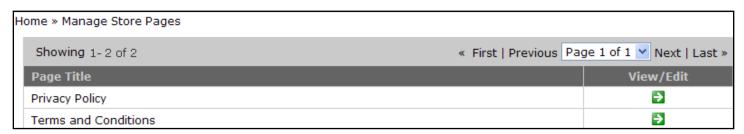


Manage Store Pages

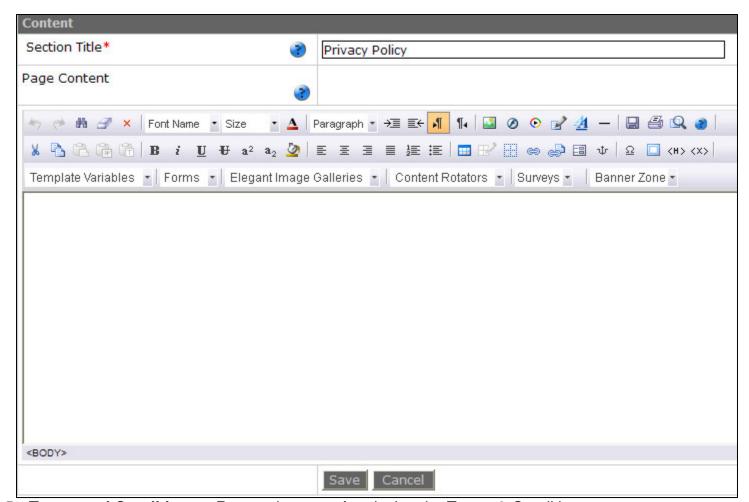
After configuring your store settings, the next step would be to configure your store page details. This section is provided for your store's Privacy Policy and Terms & Conditions page content. These should not be confused with the Privacy Policy and Terms & Conditions page links that you see in the footer region of your website. They deal with the general terms and conditions and privacy policies as applicable to your website's content. On the other hand, the store's pages specifically deal with respect to the store's terms and conditions and privacy policies such as Pricing and Product Availability, Out of Stock Merchandise, Order Acceptance, Payment, Discounts, Returns, Shipping and Handling Charges, Sales Tax, etc. to name a few.

To view the Manage Store Pages menu screen:

- 1. **Click** the Manage Store Pages link under the Shopping Cart section heading on the left side of the page.
- 2. This action takes you to a page screen similar to the one shown here.



- 3. **Privacy Policy** To place your store's Privacy Policy content on your website, **Click** on the page title Privacy Policy or the ▶ arrow. You will now be presented with the Privacy Policy page screen as shown here.
- 4. **Type** in the privacy policy content inside this page content editor that you see on this screen and **Click** the Save button to save the page details.



5. **Terms and Conditions** – Repeat the same for placing the Terms & Conditions page content.

Note: Once your customers place their orders, they would be able to view the content typed here. The links to these pages would be placed on the <u>Order Review page screen</u>.

Manage Categories

Having product categories allows for a much organized display of your products where you can group products of a similar nature under one roof. For example, an apparel store can have categories like Men's Clothing, Women's Clothing, Kids' Clothing, Accessories, etc.

Add New Category

To add a new category to your shopping cart:

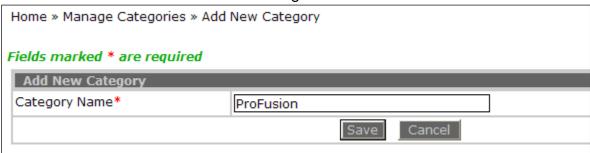
- 1. Click Manage Categories link under the Shopping Cart section heading on the left side of the page.
- 2. This action takes you to the Manage Categories page screen which looks something like the one below.

Figure 1.2



3. Click [Add New Category] link placed at the top. This action takes you to the Add New Category page screen like the one shown below which is similar to Add New Sub Category page screen as well.

Figure 1.3



- 4. **Category Name Type** in a name for the category to be created. For this tutorial, let us create a category named "ProFusion."
- 5. Click Save button to save the new category.

The Manage Categories page screen would now look something like the one below with the newly added category as compared to the previous <u>page screen</u>. You can create as many categories as you want by simply repeating the steps explained as above.

Note: As is evident from this page screen, we have two categories, namely "ProFusion" and "Hosting." To change the order of display of categories on your website, simply click on the arrows of the corresponding categories. The number (0) next to the category name, in this case, ProFusion (0) indicates the number of products listed inside that category. Similarly the number (0) next to the arrow [o] indicates the number of sub categories. The icon next to the category name indicates the active status of the category. Only categories that are active will display on your website.



Add Sub Category

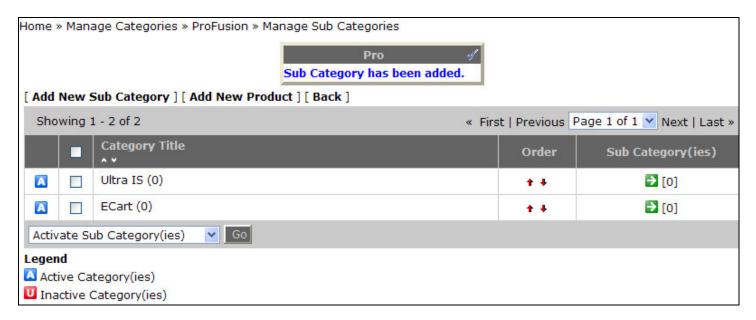
You can create sub categories under the main category for the products to display in. To create a sub category:

- 1. Click on the arrow under the Sub Categories heading.
- 2. This action takes you to the Manage Sub Categories page screen like the one shown here.



3. Click Add New Sub Category link and you will now be presented with a page screen similar to the Add New Category page screen as previous. Simply Type in a name of the sub category and hit the Save button to create a sub category inside the selected main category.

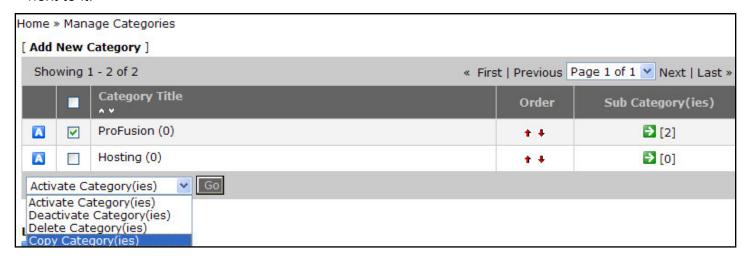
You can create as many sub categories as you want. For this tutorial, we have created two sub categories, namely "Ultra IS" and "ECart" as is evident from the Manage Sub Categories page screen shown below.



Copy Category

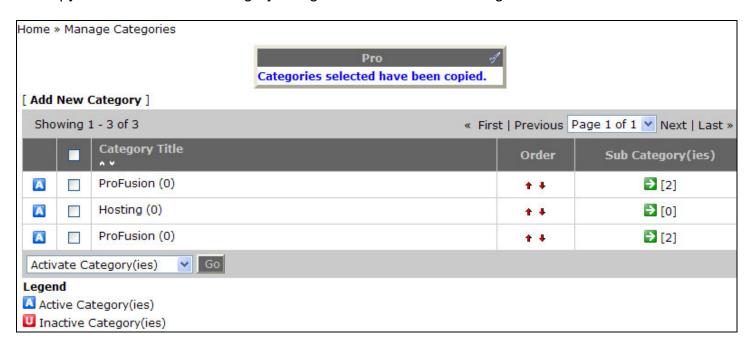
The copy category functionality allows you to copy main category as well as its sub categories (if any) with just a click of a button. To create a copy of a category:

1. From the Manage Categories page screen, **Click** inside the check box next to the category name. In this case, let us try creating a copy of the "ProFusion" category and **Click** the check box next to it.



2. Next **Select** "Copy Categories" option from the drop down list (as shown above) and hit the button.

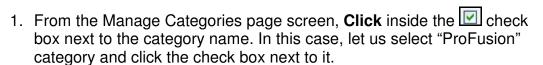
The Manage Categories page screen would now look something like the one shown below displaying the copy of the "ProFusion" category along with its [2] sub categories.

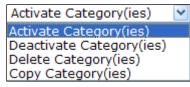


Note: When you copy over a category, only a copy of the selected category along with its sub categories (if any) gets copied over. The products listed inside the selected category do not get copied over automatically as well. Should you wish to copy over the products from one category to the other, use the Copy Products functionality of the shopping cart which will be discussed in detail later in the document.

Deactivate Category

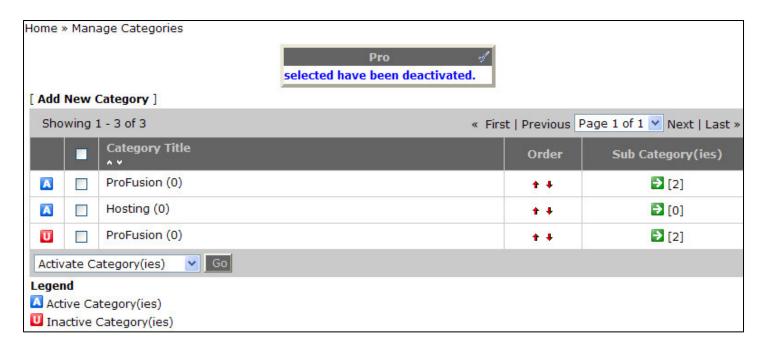
To deactivate a category:





2. Next **Select** "Deactivate Categories" from the drop down list and hit the Go button. The deactivated category would now display the licon next to it indicating its inactive status as can be seen in the figure below.

Note: When a main category is deactivated, its sub categories too would become inactive and the products listed therein would stop displaying on your website. On the other hand, when you deactivate a sub category individually the main category would still remain active.



To activate the category once again, simply click inside the check box next to the category name and select "Activate Category" from the drop down. The selected category will now display the con next to it indicating its active status.

Delete Category

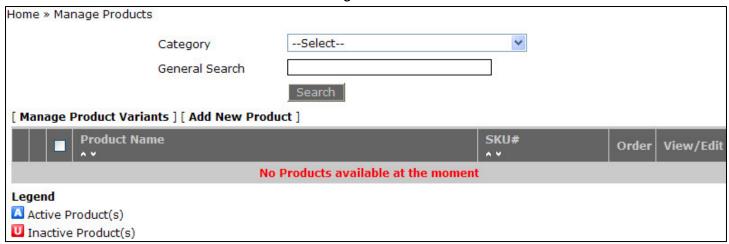
To delete a category:

- 1. Click inside the check box next to the category name.
- 2. **Select** "Delete Categories" from the drop down list and hit the Go button.
- 3. Next Click button on the confirmation pop-up window that appears next. This action now deletes the selected category along with any sub categories and products listed inside them.

Manage Products

Manage Products section of the ProFusion Ultra IS Shopping Cart deals with all the functionalities of your products such as add new product, edit or delete products, search or sort product, etc. Clicking on the Manage Products link under the Shopping Cart section heading takes you to the Manage Products page screen.

Figure 2.0

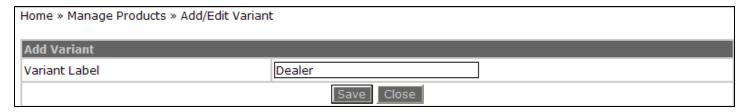


Manage Product Variants

ProFusion Ultra IS Shopping Cart allows you to create unlimited product variants for your products. Product variants are the various options that are offered to the customers relating to the products you intend to sell online. You can have your own customized product variants to suit the unique characteristics of the nature of products you sell. For example, an apparel store can have variants such as sizes (small, medium, large, extra large, plus, etc) or colors (red, blue, green, yellow, white, black, etc) and price its products depending on its variant. Some of the commonly used product variants are size, color, members / non-members, and associates / non-associates to name a few.

To configure product variants in your shopping cart:

- 1. Click on the Manage Product Variants link from the above page screen.
- 2. This action takes you to the Add/Edit Variant page screen like shown below.



- 3. **Variant Label Type** inside this box the name of the variant you wish to create. In this case, we shall type Dealer as a product variant.
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- 4. Click Save button to save the product variant.
- 5. You can create as many product variants as you want by simply entering the variant name and saving it until you are finished. For this tutorial we have created two product variants, namely Dealer and Reseller.



6. Click on the Close button to exit the product variant menu page.

Add New Product

Once you have the categories set up on your website, the next step would be to start adding products into the categories which completes the process of setting up your online store. To add a product:

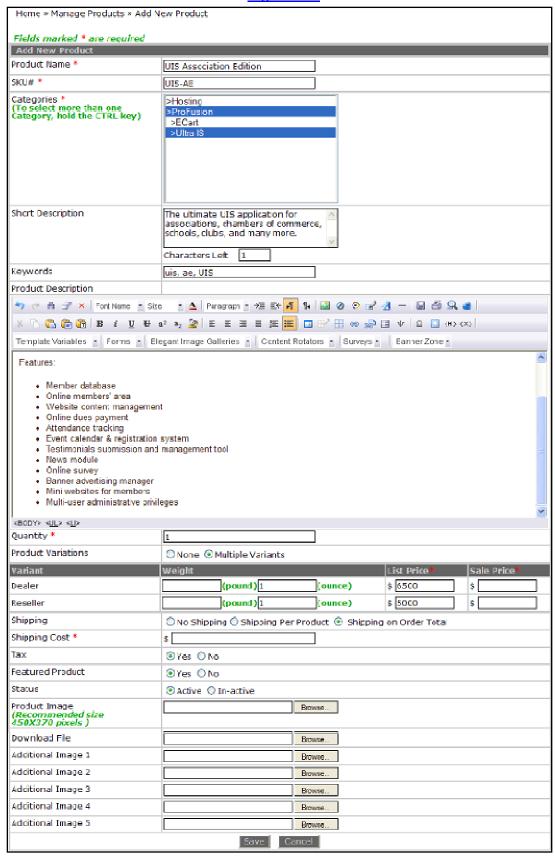
- 1. Click on the Add New Product link from the above Manage Products page screen.
- 2. This action takes you to the <u>Add New Product page screen</u> which looks something like the one shown below.

Note: This is the product details page where you will enter details relating to the product that is being added such as the product name, product SKU, product description, and pricing details like quantity, weight, list price and sales price, shipping, and tax etc. You can also upload the product image along with five additional images as an option to display your products.

For this tutorial, let us see how a product named "UIS Association Edition" is added to the store.

3. **Product Name** – **Type** in the name of the product inside the text box. In this case, we shall type "UIS Association Edition."

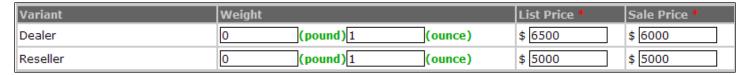
Figure 2.1



3. **SKU** # – **Type** in the product ID inside this text box. The SKU can contain alphabetic, numeric, or a combination of alphanumeric characters. We shall type "UIS-AE" for this product.

Note: Stock Keeping Unit or SKU (pronounced skew) is a number or string of alpha and numeric characters that uniquely identify a product. It helps the user identify a unique product when there are many similar options. It also helps the storekeeper to keep track of the inventory.

- 4. **Categories Select** from the available categories and sub categories (<u>previously created</u>) for the product to display in. If you want the product to display both in the main category as well as its sub category, select both, in this case, we shall select main category "<u>ProFusion"</u> and "Ultra IS" sub category.
- 5. **Short Description** You can have an optional short description for the product (up to a maximum of 100 characters). The description entered here will display along with the product name, price, and image inside the product box on the store's main page on your website.
- 6. **Keywords Type** in search keywords for the product inside this text box.
- 7. **Product Description Type** in a detailed description for this product using the page content editor. The description entered here will display on the product details page on your website.
- 8. **Quantity Enter** the product quantity (which in most cases would be 1) inside this box. In case you are selling multiple quantities as a single product entity, enter the number of quantity sold as a single unit and the system automatically converts it to a single unit. For example, a florist may have different pricing levels for purchases of flowers depending on the number of flowers bought, namely the cost of a single red rose can be \$5 and a dozen red roses can be \$50. So for a bouquet of dozen roses (sold as a single unit), he would enter the quantity as 12 which in turn the system converts to 12 x 1 = 12 for the selling price of \$50.
- 9. **Product Variations Select** the None radio button if you do not have product variants or Multiple Variants if you have product variants for the product. Since we have created product variants previously, we shall select the latter option.



Note: Selecting the multiple variants option will open up a drop down section (see above) for entering the weight and price for the variants. You can see the variant section now displaying the previously created <u>product variants</u> here, namely Dealer and Reseller. <u>Click here</u> to see how it looks on your website.

- 10. Weight Enter the weight for the product. The pound and ounce input fields are given since most shipping and logistics chains like FedEx and UPS among others take into account the weight of the shipment.
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Note: If you do not enter any weight for the product, the system automatically assumes it to be as 0 pound 1 ounce.

11. **List Price** – This is the price at which your product is listed on the shopping cart. Let us **Type** \$6500 as the price for this product.

List Price : \$6,500.00

Sale Price : \$5,000.00

12. **Sale Price** – This is the price at which your product is offered for sale. We shall **Type** \$5000 as the sale price for this product. Generally, the sale price of a product is of a lesser value than its list price.

Note: If only the list price is entered (in cases where you do not have variants) it will display on your website as simply "Price." On the other hand if both the list price and sale price are entered, they both will display on your website but the "List Price" will have a strikethrough effect (in case it is of a higher value than the sale price) like shown in this figure. The option of having both a list price and a sale price is very helpful when you want to run a promotion for the product. You may also price your product based on its variant like in this example and the price will display by selecting the appropriate variant drop down.

13. Shipping – Select the appropriate shipping and handling method from this radio button.

ONo Shipping OShipping Per Product OShipping on Order Total

Note: Make sure the shipping method chosen here is reflected on your <u>Store Settings page screen</u> as well.

- 14. Shipping Cost If you had selected the Shipping Per Product as your shipping option for the previous entry, then you would enter here how much you wish to charge your customers for shipping and handling for this particular product.
- 15. **Tax Select** the appropriate radio button. If you select "Yes" and wish to add sales tax, make sure to configure the <u>Tax Code</u> on the store settings page.
- 16. Featured Product Select the Yes No radio button as appropriate. Selecting "Yes" would display the product on the store's main page as a featured product (for product promotions) on your website whereas selecting "No" would not display the product on the store's main page on your website. It would however display inside the category pages.

Note: Make sure the <u>template variable for featured products</u> is enabled on the store settings page for the product to display as featured product on your website.

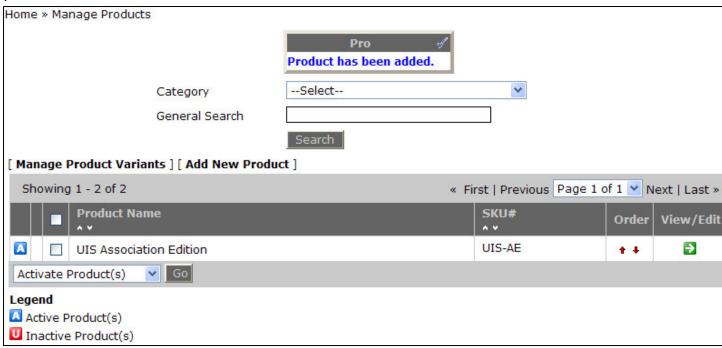
17. **Status** – **Select** the Active In-active radio button as appropriate which determines whether the product should display on your website or not.

18. **Product Image** – **Click** the Browse... button to search for the image on your computer and double-click on the image file to upload it to the shopping cart.

Note: Make sure the image is of the recommended size. Should you wish to upload an image whose size exceeds the recommended one, please contact your project manager to have it customized for you.

- 19. **Download File** Using this feature you can upload a file to the shopping cart which your customers can later download once their orders get processed. The link to this downloadable file would display on the <u>Order Invoice page</u> screen on your website.
- 20. **Additional Image 1 5** You can upload a maximum of 5 additional images for the product and they will display on the product details page in a pop-up window.
- 21. Click Save button to add the new product.

You have now successfully added categories and a product to your store. The Manage Products page screen would now look something like the one shown below displaying the newly added product.



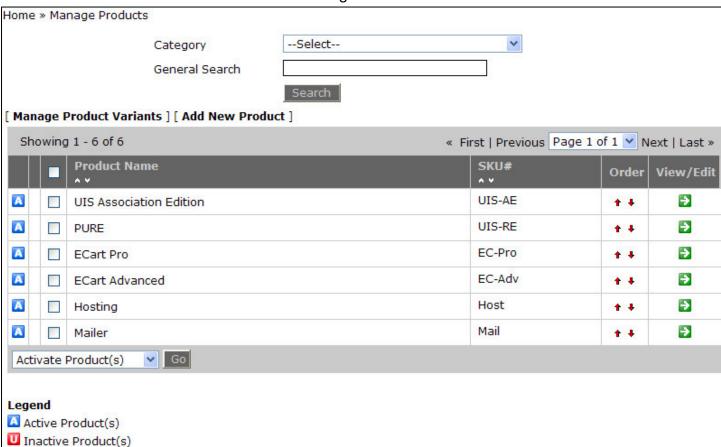
Note: You can add as many products as you want to your store this way simply by repeating steps 1 through 21. If you would like to configure discounts or have additional field labels for the products, they can easily be integrated into your Ultra IS package for an additional fee.

Search / Sort Product

You can use the sort by category functionality of the shopping cart to search for a product, or do a general search. To sort the products:

- 1. **Click** on the Manage Products link under the Shopping Cart section heading on the left side of the page.
- 2. This action takes you to the Manage Products page screen like the one shown below.

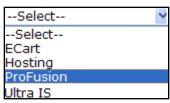
Figure 2.2



Note: This page screen displays all products listed in the shopping cart. By clicking on the arrows, you can determine the order in which you want the products to display on your website. To edit a product, simply click on the ■ arrow of the corresponding product and make changes.

3. To sort the products by category, **Click** on the opens up a drop down list of available categories and sub categories in the shopping cart.

4. Select the category from this drop down list to view products listed inside that particular category. In this case, let us search for products listed under the category that we created previously, namely "ProFusion."



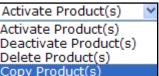
5. Next hit the <u>Search</u> button. Now the search result would be something like the one shown below displaying the products listed under the "ProFusion" category.

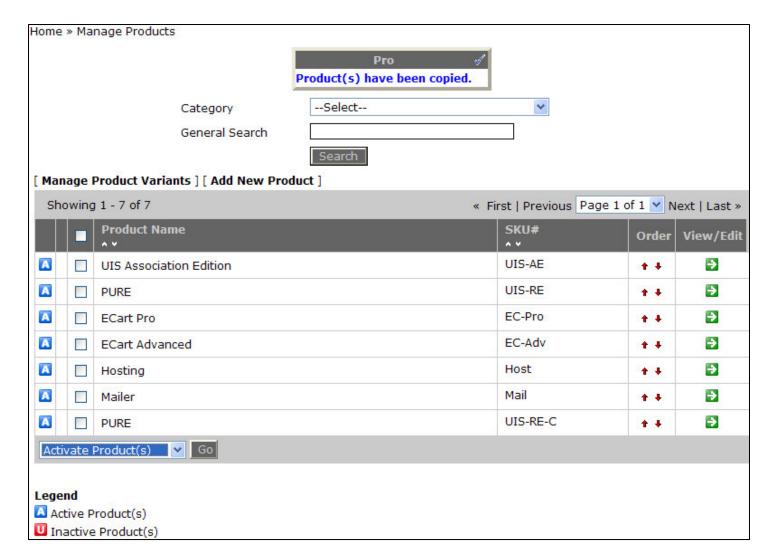
Figure 2.3 Home » Manage Products ProFusion Category General Search [Manage Product Variants] [Add New Product] « First | Previous Page 1 of 1 V Next | Last » Showing 1 - 4 of 4 SKU# **Product Name** View/Edit Order . . **UIS-AE** ∍ A **UIS Association Edition** UIS-RE ∍ A PURE 4 4 ECart Pro EC-Pro ∍ A + + Α EC-Adv ∍ ECart Advanced Activate Product(s) ∨ Go Legend Active Product(s) Inactive Product(s)

Copy Product

The products listed in the shopping cart can be copied over either individually or they can be copied from one category to another. To copy a product individually:

- 1. From the Manage Products page screen (see <u>figure 2.2</u>) which lists all your products, **Click** inside the check box next to the product name that you want to make a copy of. For this tutorial, let us try and make a copy of the product "PURE" and **Click** the check box next to it.
- 2. Next, select "Copy Product" from the drop down and hit the Gol button.
- 3. Now you can see a copy of the "PURE" product inside the Manage Products page screen as shown in this next figure.

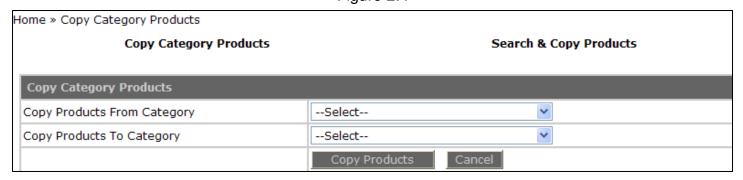




Note: The copied product's SKU will have a "-C" at the end indicating that it is a copy as can be seen in this figure.

To copy an entire category of products:

- 1. Click on the Copy Products under the Shopping Cart section heading on the left side of the page.
- 2. This action takes you to the Copy Category Products page screen as shown below. Figure 2.4



3. Copy Products From Category – Select the source category from which you want to copy over from the drop down list of categories. In this case, we shall select "Hosting" from the list.



4. Copy Products To Category – Select the destination category into which you want the products copied over from the drop down list of categories. In this case, we shall select "ProFusion" from the list.



Note: Only the main categories will display on this drop down list.

- 5. Next hit the Copy Products button.
- 6. This creates a copy of all products from the source category (Hosting) to the destination category (ProFusion) as can be seen in this ProFusion Category page screen as compared to before.

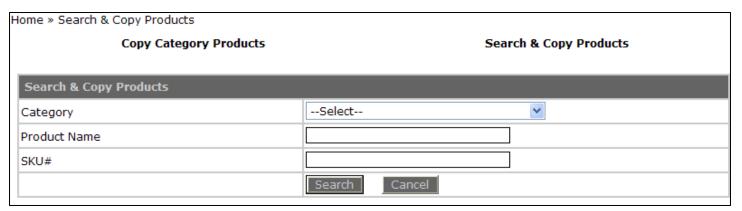
Figure 2.5 Home » Manage Products ProFusion Category General Search Search [Manage Product Variants] [Add New Product] Showing 1 - 6 of 6 « First | Previous Page 1 of 1 V Next | Last » **Product Name** SKU# Order View/Edit AV UIS-AE ∍ A UIS Association Edition UIS-RE ÷ A **PURE** A ECart Pro EC-Pro ∍ EC-Adv ∍ A ECart Advanced Mail-C ∍ A Mailer + + ∍ Host-C Hostina ∨ Go Activate Product(s) Legend Active Product(s) Inactive Product(s)

Note: The easiest way to find out if a copy has been made is to look at the products' SKUs. All copied products will have a "-C" at the end of their SKUs.

A product can also be copied over using the Search & Copy Products functionality. This allows you to search for products in a category and copy them either individually or all of them. Let us try and copy products from "Hosting" category to "ProFusion" category in the above example using search and copy products functionality.

To search and copy a product:

- 1. From the Copy Category Products page screen, Click on the at the top.
- 2. You will now be presented with a page screen which looks something like the one shown below.



3. **Category** – Select the category name from this drop down to search for products in that category. In this case, we shall select "Hosting" from the drop down.

--Select----Select--

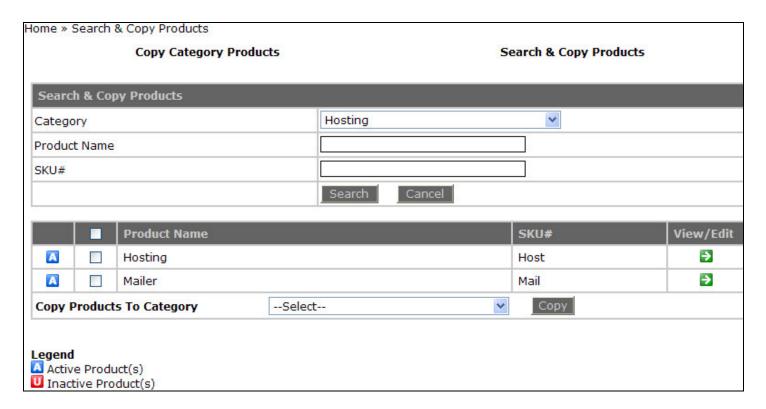
ECart |

Hosting ProFusion

Note: This drop down list will display all categories (main and sub) that were created in the shopping cart.

4. If you know the name of the product that you want to copy over and its SKU, type them in the input boxes placed below this field. Otherwise, just leave them as it is.

- 5. Next hit the Search button.
- 6. This opens up a drop down section listing all active products inside the selected category. In this case it will display products inside the "Hosting" category as shown in this next figure.



- 7. Now **Click** inside the check box next to the product name that you wish to copy over. In this case, should you wish to copy only "Mailer" product, click the check box placed next to it. On the other should you wish to copy both products, click both the check boxes.
- 8. Copy Products To Category Select from the drop down the destination category to which you want to copy the products over. In this case, we shall select "ProFusion" from the drop down.



- 9. Finally **Click** the Copy button.
- 10. The <u>ProFusion Category page screen</u> would look similar as previously when the products were copied from one category to another.

Deactivate Product

To deactivate a product:

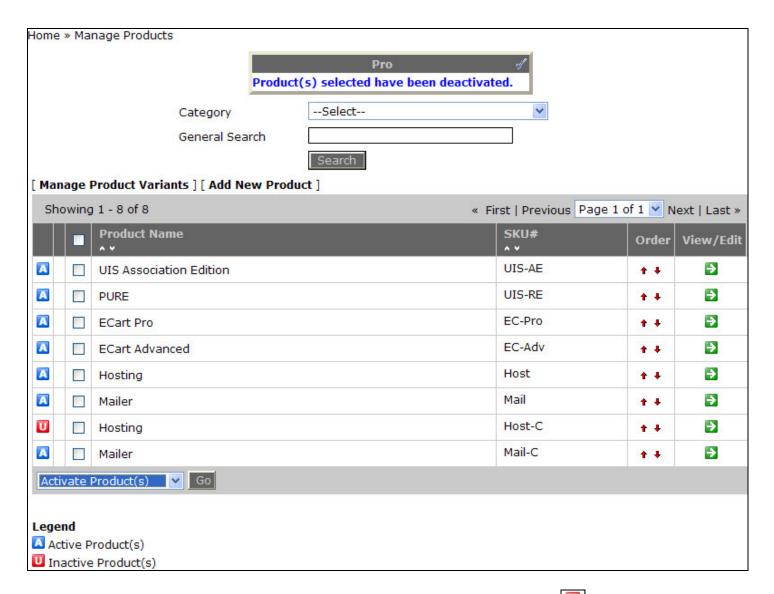
- From the Manage Products page screen, Click inside the check box next to the corresponding product name. For this tutorial let us deactivate the copy of the product namely "Hosting" and click the check box next to it.
- 2. Next **Select** "Deactivate Product" from the drop down menu and hit the button.
- Activate Product(s)

 Activate Product(s)

 Deactivate Product(s)

 Delete Product(s)

 Copy Product(s)
- 3. The Manage Products page screen would now look something like the one below.
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Note: As can be seen in this figure, the deactivated product will display the uicon next to it indicating its inactive status. Only active products will display on the frontend of your website.

Delete Product

To delete a product from a shopping cart:

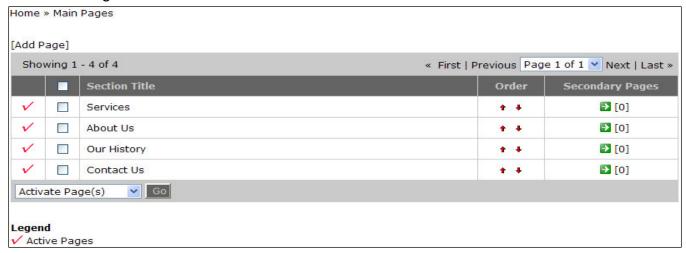
- 1. From the Manage Products page screen, **Click** inside the **☑** check box next to the corresponding product name.
- 2. **Select** "Delete Product" from the drop down menu and hit the button and **Click** the button on the confirmation window that appears next. This action deletes the selected product from the shopping cart.

You now have categories and products added to your online store. Let us see how the store functions on the frontend of your website.

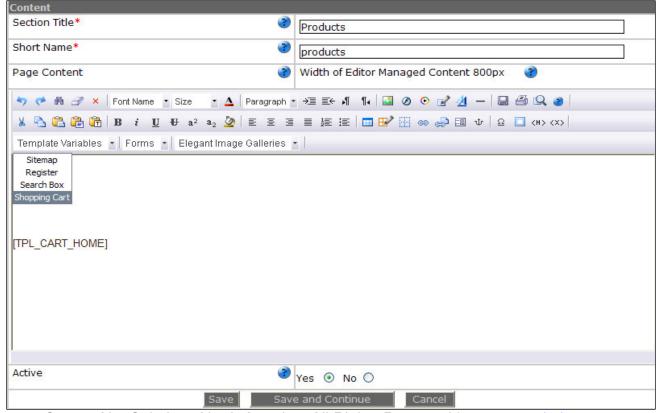
Place Shopping Cart in a Page

In order for the shopping cart to display on your website, it needs to be placed inside a web page. To place the shopping cart:

- 1. Click the Inner Pages link under the Content section heading on the left side of the page.
- 2. This action takes you to the Main Pages screen which lists all main pages of your website as shown in this figure below.

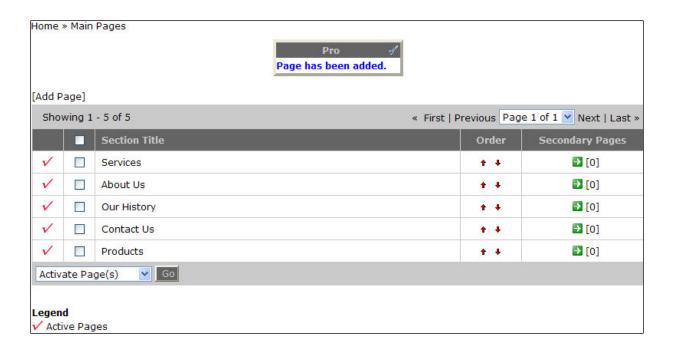


3. **Click** the [Add Page] link from this screen. You will now be presented with Enter Page Details page screen like shown in the next figure.



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- 4. **Section Title Enter** the name of the page that is to be created. This is how it will appear in the navigation on your website. In this case, let us type "Products" inside the box.
- 5. **Short Name** This is the extension of the page name. This field comes with the auto-fill feature. It automatically takes the name entered in the previous field, namely Section Title. You can also type in a different name should you wish so.
- 6. **Page Content Place** the cursor inside the page content editor area and **Select** Shopping Cart from the Template Variables drop down menu. This action places something like [TPL_CART_HOME] inside the page editor (see above figure). It instructs the system to merge in the previously created shopping cart on this page.
- 7. Click Save button to save the page edits.
- 8. The Main Pages screen will now display the newly created "Products" page as seen in this next figure.



Shopping Cart on the Frontend

This section deals with how the previously created shopping cart displays and behaves on the frontend of your website. **Type** in the domain name of your website inside the address bar of the browser and go to the page where you have placed the shopping cart, in this case, the "Products" page.

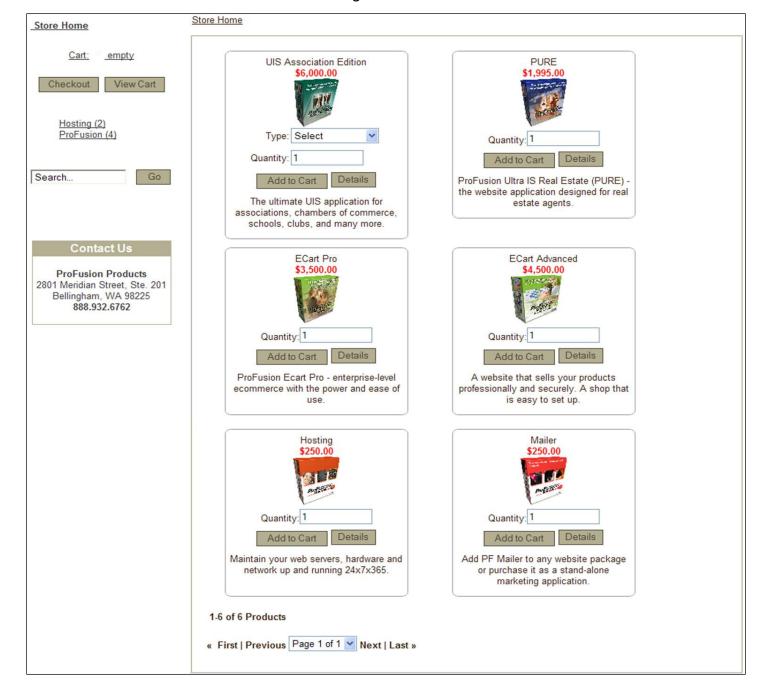


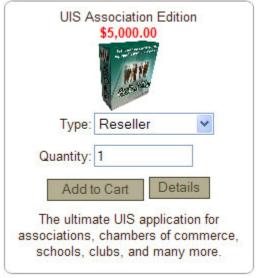
Figure 3.0

This is how the store home page on your website would look like displaying the product boxes of the featured products that were created previously.

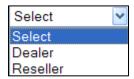
The product's name, sale price, variants drop down (if any), and image along with its short description for the featured products will display on this page screen as is evident for the product that was created previously, namely "<u>UIS Association Edition</u>." By default the price shown inside the product box when the page first loads would be that of the first variant (in this case, dealer).

Figure 3.1.1





Clicking on the variant drop down you can see the change in the <u>product price</u> previously set on the admin section as can be seen in this figure. The price shown here is the sale price of the product.



Note: The Type field drop down that you see inside the product box here (Dealer, Reseller) is the product variant that was created previously.

The content displayed to the left of the screen is the store section page content which displays the

main and sub categories along with the (n) number of products listed inside each category and the cart contents.

The "Search" functionality allows you to search for products listed inside the shopping cart. Type in the search keyword inside the

Search... input box and hit the Go button.

Product Details

To see the product details, **Click** on the product name or on the product image, or simply click the Details button. This opens up the detail page screen for the selected product. For example, **Clicking** on the "UIS Association Edition" product name would open up the detail page for that product as can be seen in this next figure.



Figure 3.1

Store Home > ProFusion > 1	JIS Association Edition
	Email Product to a Friend
	Easily manage content on your top-quality professional web site top-quality professional web site uses a content on your top-quality professional web site top-quality professional web site uses a content on your top-quality professional web site top-quality professional web site top-quality professional web site top-quality professional web site uses a content on your top-quality professional web site top-quality professional web site uses a content on your top-quality professional web site uses a content on your top-quality professional web site uses a content on your top-quality professional web site uses a content on your top-quality professional web site uses a content on your top-quality professional web site uses a content on your top-quality professional web site uses a content on your top-quality professional web site uses a content on your top-quality professional web site uses a content on your top-quality professional web site uses a content on your top-quality professional web site uses a content on your top-quality professional web site uses a content on your top-quality professional web site uses a content on your top-quality professional web site uses a content on your top-quality professional web site uses a content on your top-quality professional web site uses a content on your top-quality professional web site uses a content on your top-quality professional web site uses a content on your top-quality professional web site uses a content of your top-quality professional web site uses a content of your top-quality professional web site uses a content of your top-quality professional web site uses a content of your top-quality professional web site uses a content of your top-quality professional web site uses a content of your top-quality professional web site uses a content of your top-quality professional web site uses a content of your top-quality professional web site uses a content of your top-quality profession web site uses a content of your top-quality profession web site uses a content
	Click on the image for additional images
Product Name : Product Code :	UIS Association Edition UIS-AE
Туре:	Select
List Price :	\$6,500.00
Sale Price :	\$6,000.00
Description :	
Description .	ProFusion UIS Association Edition is the ultimate application for associations, Chambers of Commerce, cities, schools, government agencies, franchises, clubs - any organization that could benefit from a flexible platform that allows multiple administrative users, plus mini sites as part of the main site.
	Features: Member database. Online members' area. Website content management. Online dues payment. Attendance tracking. Event calendar and registration system. Testimonials submission and management tool. News module. Online survey. Banner advertising manager. Mini websites for members. Multi-user administrative privileges.
Quantity :	1 Add to Cart Related Products

This page screen displays the detailed information for the product entered previously at the time of creating the product. Clicking on the product image will open up a pop-up window of <u>additional</u> images, if any, as shown here in this figure.



While the product box displays only the sale price of the product, the <u>product details page</u> screen would display both the list price and the sale price of a product as can be seen in this case.

Product Variants with List & Sale Prices



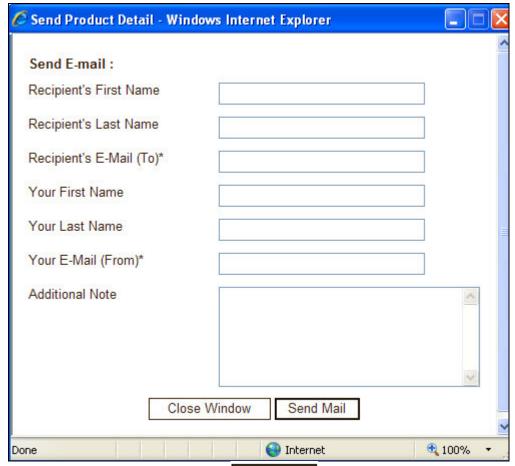


This is how the different price levels (<u>previously set by the admin</u>) would display depending on the variants chosen using the drop down list.

E-Mail Product

The ProFusion Ultra IS Shopping Cart allows your website users to forward the product details as an e-mail link which in turn enables your products to reach out to a much larger customer base. To forward this web page:

1. Click on the Email Product to a Friend link found at the top of the product details page screen. This opens up a pop-up window prompting you to enter details such as your name and e-mail address, recipient's name and e-mail address, etc. Fields that is marked * are required and as such must be completed.



- 2. After filling in all the relevant details, hit the Send Mail button to forward this details page screen as an e-mail link.
- 3. The e-mail forwarded to the recipient mentioned herein will contain product name, price, short description, and the product image along with the product details page link.

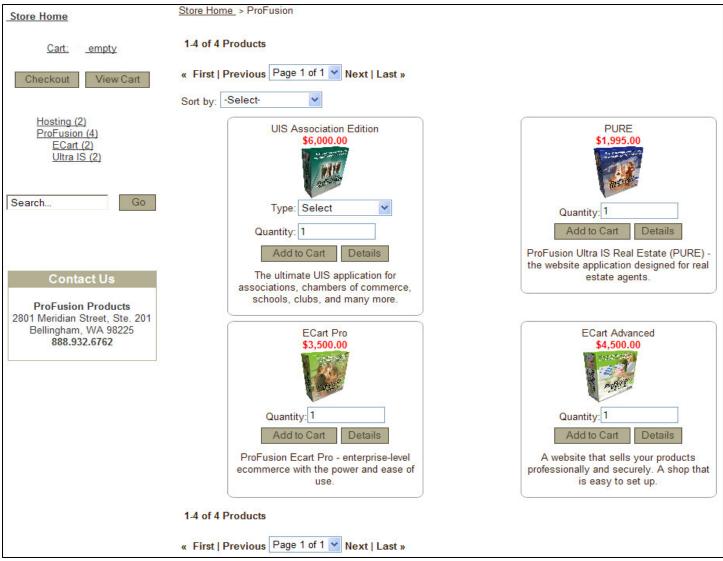
Related Products

The related products feature allows you to view other similar products listed inside the selected category. To view similar products:

- 1. Click on the Related Products link found at the bottom of the product details page screen.
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2. This action takes you to the Category page screen (see figure below), in this case "ProFusion" since the product "UIS Association Edition" is listed inside the <u>ProFusion category</u>.





- 3. **Clicking** on the product name or the image or the Details button as before will take you to the selected product's details page screen.
- 4. To sort the products by category, **Click** on the sub category on the navigation inside the section page to the left. To sort the products by name or price, **Select** as appropriate from the drop down menu placed above the product boxes.



- a. Product Name sorts the products in an alphabetical manner.
- b. Product Price sorts the products ranging from the lowest to highest in price.

By default the products will display in the order they were added to the shopping cart.

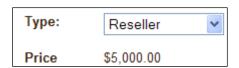
Shop Online

This section explains how your customers actually use the ProFusion Ultra IS Shopping Cart to make online purchases on your website. For this tutorial, let us see how an online order is processed for the product that was created previously, namely "UIS Association Edition."

Add to Cart

The first step involved in making an online purchase is to add the product to your cart as with any shopping that you normally do. To add a selected product to the cart:

1. Click on the Add to Cart button from either the product's details page screen or from inside the product box after selecting the appropriate variant (since this product has variants) from the drop down. In this case, let us select the



- "Reseller" value of \$5,000. A Flash confirmation message is displayed every time a product gets added to the cart from the product box.
- 2. After the product gets added to the cart, you will be presented with the Cart Content page screen that looks similar to the one shown here.

Figure 3.3



The selected product has been added to the cart as can be seen here. This page screen displays the cart details with respect to the name of products and their SKU numbers along with the quantity ordered, price, etc. and the section page on the left reflects the number of items added to the cart. Should you wish to remove the selected product from the cart, you may do so by simply clicking on the button and clicking the button on the confirmation window that appears next.

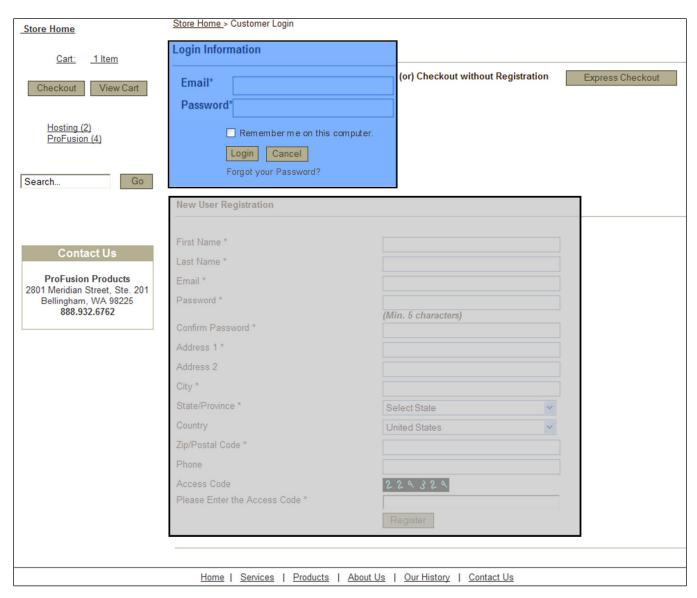
Note: You may also add a selected product to the cart from the Store's home page screen by clicking on the Add to Cart button placed inside the product box. However, this is possible only in case of a featured product since only featured products display on the Store's home page. The same is possible for non-featured product by selecting it from the Category page screen though.

- 3. To continue with the shopping, **Click** on the Continue button. This action takes you to the Store's home page screen where you can continue to browse through other categories and products and continue with your shopping.
- 4. **Clicking** on the Update button updates the cart contents after a product has been added or deleted thus reflecting the current contents in the cart.

Checkout & Registration

Once you are ready to checkout:

1. **Click** on the Checkout button. You may click on the Checkout button either placed at the bottom of this page or the one on the left section. This action takes you to the Customer Login page screen similar to the one shown here.



Note: During the checkout process, you may use any of the given options that you see on this page screen such as (a) use your secure login if you are a registered user, (b) use express checkout option, or (c) sign up for new registration.

- Login Information (portion shaded in blue) This login facility is provided for the convenience
 of the registered users on your website. By using their secure login details, the registered users
 can bypass the registration process while shopping since they already have registered on your
 website. All they need to do is just type in their login e-mail address and password.
- 3. **Express Checkout** This facility is provided for those customers who do not want to go through the registration process.
- 4. **New User Registration (portion shaded in gray)** This facility is provided so that when your customers shop online they can also simultaneously register on your website. This allows them to have access to the secure pages on your website which otherwise would not be available to them. For this tutorial, let us see how this new registration works in the checkout process.

Figure 3.4 **New User Registration** First Name * John Last Name * Doe Email * johndoe@mywebsite.com Password * (Min. 5 characters) Confirm Password * Address 1 * 2801 Meridian Street Address 2 Suite 201 City * Bellingham State/Province * WA - Washington Country United States Zip/Postal Code * 98225 Phone 360-738-8188 Access Code 118208 Please Enter the Access Code * 118208 Register

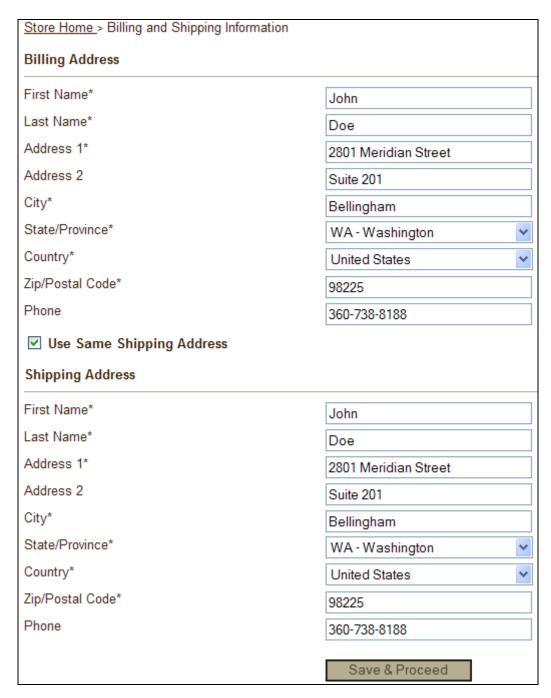
5. **Fill** in the details of the registration form as shown here. Fields marked * are required fields and as such must be completed. After completing all the required fields, **Click** on the Register button.

Note: The details entered here will be stored on the admin panel under Manage Customers section.

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Billing & Shipping

Once the registration process is complete, you will be presented with the Billing and Shipping Information page screen. As can be seen here, the Billing Address is by default pre-populated with the information provided during the registration process as above. You may type in a different billing address if you wish or leave it as it is.



1. If the product that you have ordered is to be shipped to the same address as that of the billing, simply **Click** inside the check box placed next to the "Use Same Shipping Address" text and the Shipping Address details will automatically be filled in by the application as shown here.

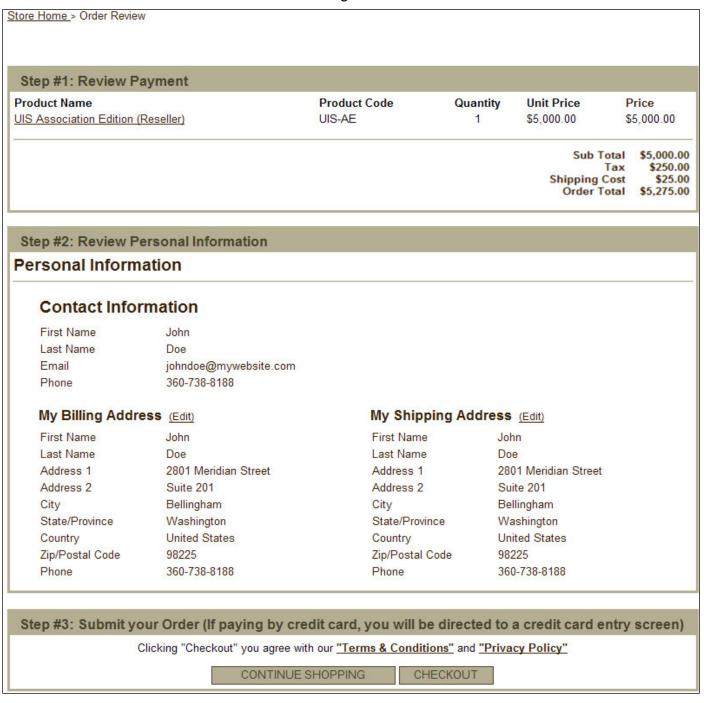
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On the other hand, if you wish to ship the product to a different address, **Type** in the details and **Click** the Save & Proceed button to proceed with the billing process.

2. This action takes you to the 3-step Order Review page screen (see figure below) which allows you to review your cart contents before you actually pay for them.

Note: This becomes a 4-step process when <u>UPS shipping method</u> is calculated which is explained towards the end of this document.

Figure 3.5



Step #1 - This process allows you to edit your cart contents by Clicking the

CONTINUE SHOPPING button placed at the bottom of the page which takes you to the Cart Content page screen where you can add or remove products.

Step #2 – This allows you to edit your billing and / or shipping address details by **Clicking** the link as appropriate which takes you to the previous screen where you can edit the information.

Note: Clicking on the "Terms & Conditions" or the Privacy Policy" link your customers would be taken to the store's <u>Terms & Conditions or the Privacy Policy</u> page screen.

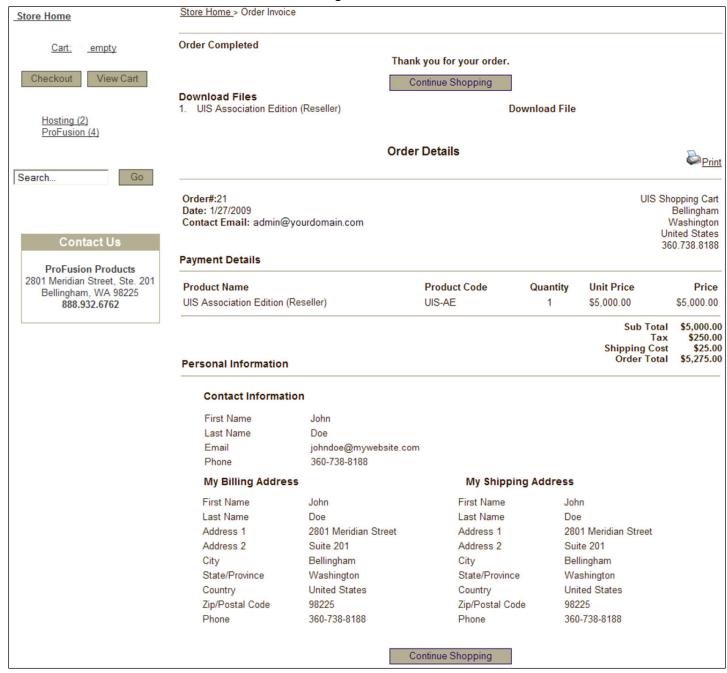
Step #3 – Once you are satisfied with your order and ready to pay, Click the Checkout button to start entering your payment details.

3. You will now be presented with the Payment Details page screen (see below) prompting you to enter your credit card details. This is the final step of the billing process.



- 4. **Enter** in the card number and the verification code along with the month and year of expiry for the card.
- 5. **Hit** the Pay button to complete the transaction.
- 6. The next page screen that you see would be something like the one shown here. This is the Order Invoice page screen and it displays the details of the order placed, see below.

Figure 3.6



- 7. This completes the shopping process using the ProFusion Ultra IS Shopping Cart application.
- 8. After the transaction is complete the Order Invoice page screen will now display the Download File link at the top if the product ordered has any <u>downloadable file</u> as can be seen in this figure. **Click** the <u>Download File</u> to start downloading the file to your computer.

Note: The invoice details will be stored on the admin panel under <u>Manage Orders</u> section. A copy of this invoice will be e-mailed to the admin person of this website as well as to the customer who

placed the order. You may also print this page screen using the print option. Just **Click** the icon to start printing this page. The details of this order will now be available on the admin section of your website on the backend.

Manage Customers

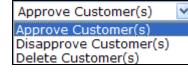
When an order is processed on your website, the details are automatically collected and stored on the admin section. The Manage Customers section of the application keeps a record of the login details and contact information of your customers. To view the Manage Customers menu page:

- 1. **Click** on the Manage Customers link under the Shopping Cart section heading on the left side of the admin page.
- 2. This action takes you to the Manage Customers page screen which looks similar to the one shown here.



This page screen displays the name and e-mail address of your customers as well as the date they

first registered / shopped on your website as the case may be. **Click** on the arrow of the corresponding customer to view or edit that customer's profile (see below). To delete or disapprove a customer, **Click** inside the check box next to the customer's name and **Select** as appropriate from the drop down and hit the button. By deleting or disapproving a



customer, you also disallow that customer the permission to use his secure login privileges on your website.

Figure 3.7

Home » Manage Customers »Edit Customer							
Fields marked * are required							
Add New Customer							
First Name	John						
Last Name	Doe						
Email*	johndoe@mywebsite.com						
Password* (Min. 5 characters)	mywebsite	Auto-Generate					
Address 1	2801 Meridian Street						
Address 2	Suite 201						
City	Bellingham						
State	WA - Washington	~					
Country	United States	<u>~</u>					
Zip	98225						
Phone	360-738-8188						
Resend Login Info?	Yes ○ No						
Save Cancel							

This is the page screen that stores all the details as entered by your customers at the time of their registration.

Manage Orders

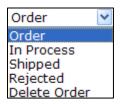
While the Manage Customers section keeps track of customer information, the Manage Orders section of the application keeps track of all orders processed on your website. To view the Manage Orders menu page:

1. **Click** on the Manage Orders link under the Shopping Cart section heading on the left side of the admin page. This action takes you to the Manage Orders page screen which looks like the one shown here.



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2. This page screen lists all orders that were placed on your website as can be seen here. By default, all orders will display as "New Order" on the admin panel. You may change the status of the orders as they get processed through by **Clicking** inside their corresponding ✓ check boxes and **Selecting** as appropriate from the drop down. This way you can know what orders came in, what are in process, shipped, or otherwise deleted or rejected.



- 3. **Export Orders** To export the order details, **Click** the **Export Orders** link. Next **Click** either to view the file or Save to download the file on your computer.
- 4. **Print Orders** To print the orders, **Enter** the order numbers as appropriate in the boxes and hit the Print button to start printing the order details. To print an individual order detail, **Click** on the arrow of the corresponding order and hit the Print button that is placed at the bottom of the page (see next figure).
- 5. **Clicking** on the sarrow of the corresponding order takes you to the View Order page screen.

Figure 3.8

		1 19410 0.0					
Home » Manage Order » V	iew order						
Order Details							
Order#	21						
Date	1/27/2009						
User Details							
User Name	John Doe						
Email	johndoe@myw	johndoe@mywebsite.com					
Phone	360-738-8188	360-738-8188					
Product Details							
S.No. Product Name		Product Code	Quantity	Unit Price	Price		
1. UIS Association Edit	tion (Reseller)	UIS-AE	1	\$5,000.00	\$5,000.00		
					Sub Total=\$5,000.00		
					Tax= \$250.00		
					Shipping Cost=\$25.00		
					Discount=\$0.00		
					Total Price=\$5,275.00		
Billing Details							
First Name	John						
Last Name	Doe						
Address 1	2801 Meridian	2801 Meridian Street					
Address 2	Suite 201						
City	Bellingham						
State	Washington						
Zip	98225						
Country	United States						
Phone	360-738-8188						
Shipping Details							
First Name	John						
Last Name	Doe						
Address 1	2801 Meridian	Street					
Address 2	Suite 201						
City	Bellingham						
State	Washington						
Zip	98225						
Country	United States						
Phone	360-738-8188	360-738-8188					
Close Print							

6. This page screen is similar to the <u>order invoice</u> page screen that is displayed to your customers on your website.

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Import / Export CSV

This feature allows you to upload and download CSV files to and from the Ultra IS Shopping Cart application. **Click** on the Import/Export CSV link under the Shopping Cart section heading on the left side of the admin page. This action takes you to the Import / Export CSV page screen which looks something like the one shown here.



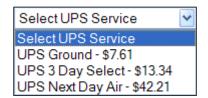
This page screen allows you to import / export categories, products, customers, or orders. To import or upload a csv file, **Click** on the corresponding ▶ arrow and follow the instructions that displays next. On the other hand, to export or download a csv file, simply **Click** on the corresponding ▶ arrow and **Click** Open to view the file or Save to save the file on your computer.

Shop Online Using UPS Methods

If you have configured UPS shipping methods to charge shipping and handling costs for your products, the UPS rates would automatically be added to the order total once the customer is ready to checkout and pay. The UPS rates are calculated and added dynamically based on the weight of the orders placed and the physical address to which they are to be shipped. This would involve an additional step to the <u>3-step process</u> (as previously described), the first step being the addition of UPS rates as can be seen in this figure.



Step #1 – **Select** the UPS rates from the drop down as appropriate. The rates that appear in this drop down list are dynamically generated. The rate that is selected from this list will be added to the order total as the Shipping Cost.



Step #2 – The Review Payment step will be dynamically generated based on the shipping method opted in the previous step. For example, if a customer chooses the UPS Ground - \$7.61 option for an order or \$100, his Order Review page would show the order total as shown in this figure below.

Step #2: Review Payment				
Product Name UIS Association Edition	Product Code UIS-AE	Quantity 1	Unit Price \$100.00	Price \$100.00
			Sub Tot Shipping Co Order Tot	ost \$7.61